FEI HorseApp GUIDE FOR ATHLETES

ABOUT THE FEI HORSEAPP

The FEI HorseApp contains various modules to manage FEI Horses, including traceability features and monitoring of horse health at FEI Events. The FEI HorseApp is available for Athletes, National Federations, Veterinarians, Grooms, Owners, Trainers, and Organizing Committees. The app can be downloaded in the Apple Store or from the Google Play Store.

HOW TO CREATE AN ACCOUNT

1. Open the app on your mobile device
2. Select "Don't have an account? Create one"
3. Select the group in which you are registered with the FEI
4. Select **Next** in the top right corner
5. Fill in your personal details so your account can be matched with your FEI account and be activated.

   IMPORTANT: If the information you provide does not match what the FEI has in their Database, a pop-up will be displayed on your screen. Select **Cancel** and edit any information. If the information is correct, but the FEI system cannot find you, select **OK**. An email will be sent to the FEI IT Support Team who will investigate it as soon as possible and get back to you.

6. Select **Submit** in the top right corner
7. If your information matches your FEI account, you will receive an email to activate your HorseApp account
8. Click the link in the email and follow the steps to create a password

FEI HORSEAPP FOR ATHLETES

Your horses can be managed with the FEI HorseApp. You must be associated with your horse and your horse be listed on your My Horses list before you can enter any information that is needed. To associate and manage your horses, follow these step-by-step instructions. Athletes can use the FEI HorseApp to:

- ✓ **Upload Horse documents** to the FEI Database in accordance with Art. 137 of the FEI General Regulations
    - Instantly find a horse by scanning the bar code on a FEI document, searching by FEI ID number/name, or by using the My Horses functionality.
    - Use the advanced picture editing tool to crop and rotate your picture with a few easy clicks
    - Upload your document(s) directly to the FEI Database
    - Click here to see how to use the FEI HorseApp to upload documents to the FEI

- ✓ Fill in the **Horse Health Self-Certification Form** in accordance with the FEI Veterinary Regulations for all FEI Events worldwide
    - Instantly find a Horse by scanning the bar code on a FEI document, searching by FEI ID number/name or using the My Horses functionality
    - Fill in the relevant Self-Certification Form prior to arrival at a specific FEI Event
    - Click here to see how to submit the Horse Health Self-Certification Form on the FEI HorseApp

- ✓ **Enter daily Horse temperatures** in accordance with the FEI Veterinary Regulations for all FEI Events worldwide
  - Instantly find a Horse by scanning the bar code on a FEI document, searching by FEI ID number/name or using the My Horses functionality
  - Enter daily temperatures of FEI Horses twice a day for the three days leading up to the day of arrival at a FEI Event
  - Enter daily temperatures of FEI Horses twice a day during a FEI Event
  - Click here to see how to enter Horse temperatures on the FEI HorseApp

- ✓ **Check-in Horses** when required by the FEI in accordance with the FEI Veterinary Regulations
  - Instantly find a Horse by scanning the bar code on a FEI document, searching by FEI ID number/name or using the My Horses functionality
  - Check-in your Horse in two simple clicks to inform the FEI of the location of your Hors
  - Click here to see how to check-in a Horse on the FEI HorseApp

- ✓ **Upload negative PCR tests** when required
  - Instantly find a Horse by scanning the bar code on a FEI document, searching by FEI ID number/name or using the My Horses functionality
  - Quickly upload a photo of the necessary PCR test to the Horse' profile
  - Click here to see how to upload a PCR test on the FEI HorseApp

HORSE HEALTH REQUIREMENTS

In accordance with the FEI Veterinary Regulations 2023 the Horse Health Requirements have been put in place protect FEI Horses and global equestrian sports from the consequences of infectious diseases being transmitted before, during and after FEI Events. The requirements provide reassurance of the high health of equestrian sport Horses to global, continental, and national veterinary authorities and organizations, and helps maintain and further improve the conditions for international movement of sport horses.

Q: When and where do the Horse Health Requirements apply?

A: In accordance with Art. 1027 and 1029 of the FEI 2023 Veterinary Regulations, as of 1 January 2022, **ALL** Horses present at **ALL** FEI Events must fulfil the Horse Health Requirements via the FEI HorseApp.

Q: Who is concerned by the Horse Health Requirements?

A: Athletes, Grooms, FEI Veterinarians, FEI Officials, Organizing Committees, Trainers, and Owners all need to be aware of the Horse Health Requirements.

Q: How do we fulfil the Horse Health Requirements?

A: All Stakeholders must use the FEI HorseApp to fulfil the requirements in accordance with the FEI 2023 Veterinary Regulations.

Q: How are the Horse Health Requirements controlled?

A: The relevant requirements are controlled by FEI Veterinarians and FEI Officials at the Examination on Arrival and throughout FEI Events.

Q: What happens if we don't comply with the Horse Health Requirements?

A: In accordance with Annex VI of the FEI 2023 Veterinary Regulations, sanctions will apply for non-compliance.
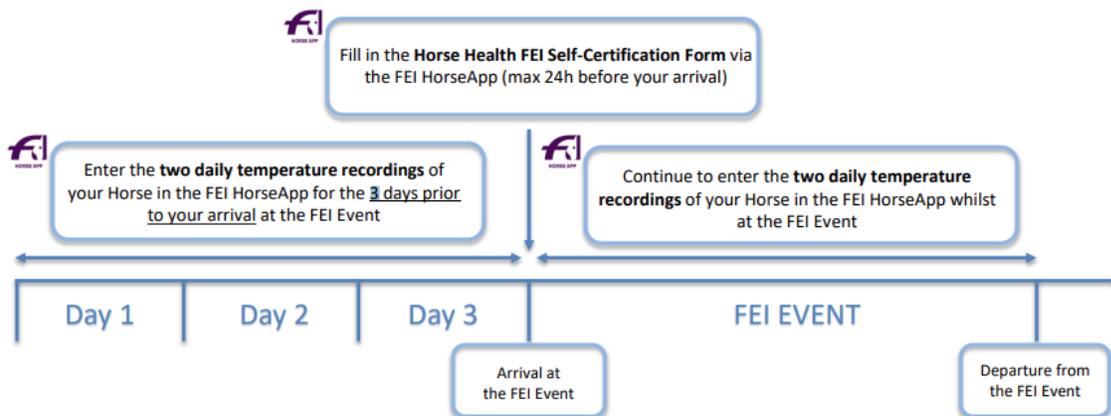
COMPLETING THE HORSE HEALTH REQUIREMENTS

Athletes, Grooms, Owners etc. must fulfil the Horse Health Requirements for **each Horse** that will be present at an FEI Event. Grooms can create a FEI ID account to be able to connect to the FEI HorseApp. Visit this FEI How To guide to register a Groom with the FEI.

- ✓ Take two daily temperature readings for every horse that will be present at an FEI Event for the three days leading up to the arrival at an FEI Event
    - Enter the two daily temperature recordings in the FEI HorseApp daily prior to arriving at an FEI Event
    - Guidelines on how to enter temperatures on the FEI HorseApp can be found here
    - Example: If you plan to arrive at the event on Thursday, you will have to enter the temperatures for the three preceding days (Monday, Tuesday, and Wednesday)
- ✓ Fill in the Horse Health FEI Self-Certification Form for all horses attending an FEI Event
    - To be filled and submitted via the FEI HorseApp the day before or day of arrival at an FEI Event
    - Guidelines on how to fill in the FEI Self-Certification Form can be found here
- ✓ Taking and entering of two daily temperature readings for each Horse whilst at an FEI Event
    - To be entered in the FEI HorseApp daily
    - Make sure that the temperature recordings are entered twice a day from arrival until departure
    - Guidelines on how to enter temperatures on the FEI HorseApp can be found here

HELPFUL REMINDERS

- ✓ Remember to **bring your own thermometer** to the Event and make sure it is readily available at arrival as you will have to take the temperature of each horse after unloading them.
- ✓ Make sure to be **accompanied by a second person** when presenting your horse for temperature taking, to have one person handle the horse and the second person to take the rectal temperature. It is not the responsibility of FEI Veterinarians or FEI Officials to handle your horse when the temperature is being taken.
- ✓ We encourage you to **record extra temperatures** before an FEI Event to ensure that you can enter this information on the FEI HorseApp if necessary.

HOW DO I FIND MY FEI NUMBER?

Need help finding your FEI number? Follow these steps to acquire this number.

1. Go to the FEI Database
2. Click on **Person** in the top menu
3. Seach for yourself using the different options and filters
4. Click **Search**
5. A list of options will appear. If your name does not appear, try searching again with less criteria.
6. You will see your **8-digit FEI number in the FEI ID column** OR click on your name to open your **Person Detail** page

HOW DO I ADD, ASSOCIATE, AND MANAGE HORSES ON THE APP?

You must be associated with your Horse and your Horse be listed on your My Horses list before you can enter any information that is needed. To get started, follow these step-by-step instructions.

HOW CAN MY GROOM REGISTER WITH THE FEI?

Grooms can now self-register and create a FEI account to have access to exclusive features on the FEI HorseApp. For additional help, learn how to register with the FEI here.

HOW DO I UPLOAD PICTURES OF MY HORSES IN THE APP?

Uploading pictures can help FEI Veterinarians identify your horse when required. Learn about how to take and upload photos of your horse here.

HOW DO I SUBMIT MY HEALTH SELF-CERTIFICATION FORM?

Fill in the relevant self-certification form for each horse attending the Event prior to arrival using the HorseApp. This can be done the day before arrival or on the day of arrival. Learn how to submit the form here.

HOW DO I RECORD MY HORSE'S TEMPERATURE?

Temperatures must be recorded twice daily for three days leading up to the day of arrival at a FEI Event and twice a day during a FEI Event. Learn about how to record temperature here.

HOW DO I CHECK IN MY HORSE?

Inform the FEI of your horse's location and arrival with the HorseApp. This is important in the event of an outbreak. Learn about how to check in your horse here.

HOW DO I UPLOAD A PCR TEST?

Provide a photo of your horse's negative PCR test for EHV-1 prior to the event in the Horse App. Learn about how to upload this document here.

HOW DO I REPORT AN INCORRECT PERSON ASSOCIATED WITH MY HORSE?

If there is a person listed as being associated with your horse, but you don't know who they are, someone has perhaps added your horse to their list by mistake. Click here to report an incorrect person associated person with your horse.